

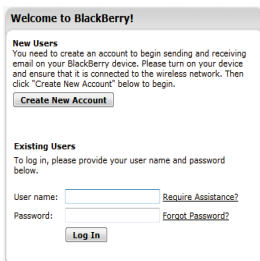
Setting up BlackBerry Internet Service



Use these instructions if you have NOT purchased the BlackBerry Enterprise Service add-on for your Exchange 2010 mailbox from Simply Mail Solutions.

Whilst BlackBerry Internet Service can be enabled from your handset some configuration settings are only available from your mobile providers BIS website page and for that reason we always recommend using the following method. The settings given at the foot of this page will also work if entered on the handset. Please refer to your handset manual for details of how to do that.

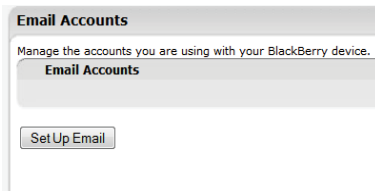
Step 1: Go to your mobile providers BIS website and Login with your User Name and Password.



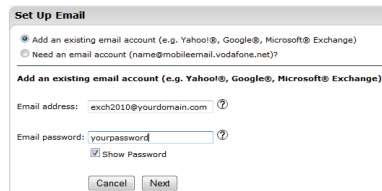
Tip: If you don't know where to find your providers BIS website a link to it can be found at :- <http://uk.blackberry.com/support/software/internet.jsp>
If you are outside the UK your browser should redirect you to the correct locale automatically.

Tip: If you don't know your BIS website username and password you probably haven't created one yet. Instructions for doing that can be found at :- <http://www.blackberry.com/btsc/KB14378>

Step 2: Click on Set Up Email.

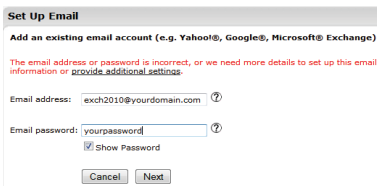


Step 3: Enter your e-mail address and mailbox password. Click Next.

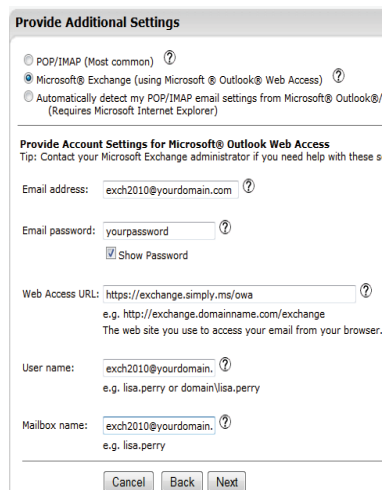


Tip. Click Show password to ensure it's correct.

Step 4: Click "provide additional settings."



Step 5: Fill in the boxes then click Next.



Settings:
Select Microsoft Exchange.
Enter your full e-mail address in the following three boxes:
Email address
User Name
Mailbox Name
The Web Access URL is
<https://exchange.simply.ms/owa>
Tip. Click Show password to ensure it's correct.